Patient Safety Initiatives

Patient Safety Leadership WalkRounds™ occur weekly to engage frontline staff and senior leadership to discuss patient safety and opportunities for improvement.

Patient Safety Guide and Escalation of Concerns - a quick reference providing the physician and administrative chain of command when patient safety issues need to be resolved. It is an expectation that patient safety issues be escalated for timely resolution.

Family Activated Rapid Response - in the Children’s Hospital since October 2010 and on 2 North and 5 South since September 1, 2011, with no activations to date. Starts on all adult floors beginning January 2, 2012. This program allows the patient and/or family member to activate our rapid response team should they have a concern regarding their care or if they feel the medical needs of the patient are not being met. We look forward to providing this additional safety net for our patients.

I CARE (Communicate At Risk Events) report - available to assist us in identifying areas of opportunity in our organization. Please submit on-line at Intranet>Hot Spots> I CARE report, or call 5-1157 to report via voicemail.

For more information on Patient Safety, please visit:
Intranet>Healthcare> Patient Safety

TeamSTEPPS® (Strategies and Tools to Enhance Performance and Patient Safety)

TeamSTEPPS® is an evidence-based teamwork system designed for health care professionals to improve communication and teamwork skills. Developed by the Department of Defense’s Patient Safety Program in collaboration with the Agency for Healthcare Research and Quality, it is scientifically rooted in more than 20 years of research and lessons from the application of teamwork principles. TeamSTEPPS® provides higher quality, safer patient care by producing highly effective medical teams that optimize the use of information, people, and resources to achieve the best clinical outcomes for patients while increasing team awareness and clarifying team roles and responsibilities.

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TeamSTEPPS® Home page: http://teamstepps.ahrq.gov/index.htm


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